



TERMS & CONDITIONS

Service

All orders are delivered only after payment is confirmed and all payments are non-refundable because orders are processed immediately upon payment confirmation.

Prices are subject to change due to market prices fluctuations, however, this will be updated accordingly in the website. Thank you for your usual cooperation.

A1: All soups come with kpomo and stock fish by default standard.

- Egusi soup comes with smoked fish + default A1
- Afang, Banga, and Edikaikong, soups come with dry fish + default A1
- Eforiro and Ofe Akwu (Igbo Banga) soups come with dry fish and kpomo by default
- White soup (Ofe Nsala) comes with intestines and dry fish + default A1

Our Category of Proteins: Assorted meats, Beef, Goat meat, Chicken, Turkey, or Fish

Change in Terms

SoupFactory expressly reserves the right, in its sole and absolute discretion, to alter and/or amend any criteria or information set out in these terms and conditions or any information on the Website without prior notice and to update prices and rates quoted on its Website from time to time. Thus, Prices are flexible and changes as the business deems fit.

Refund Policy:

Payments are return within 24-72 hours in case of excess payments after proper verification with the customer, Payment Gateway over-charge or other circumstances where a refund is required.